

ALL YOU NEED

TO KNOW





Hello, Auckland.

Kia Ora,

On behalf of us all at Holiday Inn Auckland Airport, I welcome you and thank you for choosing to stay with us.

We want you to make the most of your stay with us, which is why we have put together this comprehensive Guest Service Directory. Whether your visit is for business or leisure, our staff is dedicated to providing the high quality service you have come to expect from Holiday Inn. That's our promise to you.

We invite you to take advantage of as many of our services as you would like. If there is anything else you require, please contact our staff and we will do everything we can to ensure you enjoy your stay, your way.

Yours,

Renato Gualberto

Renato Gualberto

General Manager

When you book directly with us, we promise you'll get the lowest price online. If you find a better price somewhere else, we'll match it and give you five times the IHG One Rewards Points, up to a 40,000-point maximum - so you can focus on your stay, not your wallet. Subject to terms and conditions. www.holidayinn.co.nz 0800 801 111



Make the best of your stay by joining IHG One Rewards today. As an IHG One Rewards member, you can accumulate points or airline miles at over 6,000 hotels worldwide with every qualifying stay, plus you get to redeem them in a convenient way. Choose from many rewards - all conveniently available through online redemption or by phone

HOSPITALITY PROMISE

Making your stay a complete success is our goal. Just let our Manager on Duty or front desk staff know if any part of your stay isn't satisfactory. We promise to make it right or you won't pay for that part of your stay



PHONE DIRECTORY

HOTEL SERVICES PLUS FACILITIES

Facility Services	Ext #
Outside Line	Dial 0
Porter Desk	Dial 3
Room Service	Dial 4
Vapor Restaurant	Dial 5
Rumpus	Dial 6
Reception	Dial 9
Voicemail	Dial 21

Room to Room Calls
Dial the room number, no prefix required

Local Calls - within Auckland
Dial 0 for an outside line followed by
7-digit phone number
Example: Outside number 0 | Phone number 275 1059



PHONE DIRECTORY

National Calls New Zealand Wide

National Calls - New Zealand Wide

Dial 0 for an outside line followed by
STD Code (see below) and 7-digit phone number
Example: Outside line 0|STD code 03|Phone number 275 1059

Region	Area Code
Auckland and North	09
Waikato, Bay of Plenty, Coromandel	07
Hawkes Bay, Gisborne, Palmerston North	06
Wellington and Wairarapa	04
South Island	03

Mobile Phone Calls

Dial 0 for an outside line followed by
mobile phone numbers can be 9 or 10 digits
Example: Outside line 0|Phone number 021 123 4567

Mobile phone numbers in New Zealand begin with 02

Free call numbers in New Zealand begin with 0800 or 0508



PHONE DIRECTORY

International Calls

Dial 0 for an outside line followed by:
International Access Code (00)
Country Code (see below)
Area Code (if area code is prefixed by a 0, you do not need to dial the 0)
Telephone number
Example: Outside line 0 | International code 00 | Country code 61 | Area code 2 | Phone number 1234 5678

Country	Country Code	Area Code	Tme Diff. Hours
Austria			
Vienna	43	1	- 11
Australia			
Adelaide SA	61	8	- 2.5
Brisbane QLD	61	7	- 2
Canberra ACT	61	2	- 2
Darwin NT	61	8	- 2.5
Gold Coast QLD	61	7	- 2
Hobart TAS	61	3	- 2
Melbourne VIC	61	3	- 2
Sydney NSW	61	2	- 2
Perth WA	61	8	- 4
Canada			
Toronto	1	416	- 17
Vancouver	1	604	- 20
China			
Beijing	86	10	- 4
Hong Kong	852	-	- 4
Shanghai	86	21	- 4
Germany			
Berlin	49	30	- 11
Munich	49	89	- 11
India			
Mumbai	91	22	- 6.5
New Dehli	91	11	- 6.5

** Time difference hours based on non-daylight savings time



Country	Country Code	Area Code	Tme Diff. Hours
Indonesia			
Jakarta	62	21	- 5
Italy			
Rome	39	39	- 11
Japan			
Kobe	81	78	- 3
Kyoto	81	75	- 3
Osaka	81	6	- 3
Tokyo	81	3	- 3
Korea			
Seoul	82	2	- 3
Malaysia			
Kuala Lumpur	60	3	- 4
Pacific Islands			
Fiji	679	-	-
Cook Islands	682	-	- 22
Samoa	685 (Western)	-	+ 1
	1684 (America)	-	- 23
Tonga	679	-	+ 13
Philippines			
Manila	63	2	- 4
Russia			
Moscow	7	495	- 9
South Africa			
Johannesburg	27	11	- 10
Switzerland			
Geneva	41	22	- 11
Taiwan			
Taipei	886	2	- 4
Thailand			
Bangkok	66	2	- 5
United Kingdom			
Belfast	44	28	- 12
Cardiff	44	29	- 12
Edinburgh	44	131	- 12
London	44	20	- 12

** Time difference hours based on non-daylight savings time



Country	Country Code	Area Code	Tme Diff. Hours
U.S.A			
Chicago	1	312	- 18
Hawaii	1	808	- 22
Los Angeles	1	213	- 20
Miami	1	305	- 17
New York	1	212	- 17
Washington D.C.	1	202	- 17

Airline Contact Numbers

Domestic Airlines

Air New Zealand	0800 737 000
Jetstar	0800 800 995
Virgin Australia	0800 670 000

International Airlines

Aerolineas Argentinas	09 969 7607
Air New Zealand	0800 737 000
Cathay Pacific	0800 441 289
Fiji Airways	0800 800 178
Emirates	0508 364 728
Garuda Indonesia	09 366 1855
Jetstar	0800 800 995
Korean Air	09 914 2000
Latam Airlines	0800 700 647
Malaysia Airlines	0800 777 747
Philippine Airlines	0508 427 222
Qantas	0800 767 400
Singapore Airlines	09 282 0352

For a full list of airline phone numbers, log on to www.aucklandairport.co.nz/flights/airlines-contacts

** Time difference hours based on non-daylight savings time





SERVICE AND FACILITIES

Adaptors

The New Zealand electrical standard is 240 volts. Universal adaptors are available for use during your stay, please contact Reception.

Air Conditioning/Heating

Each room has an individually operated air-conditioner, operated by either a wall mounted control panel or remote control.

To turn the unit on or off press the ON/OFF button. By using the MODE button on your control panel you can cool your room with the snowflake setting, or warm your room with the sun setting. To adjust the temperature settings use the UP/DOWN arrows, the temperature requested will be shown on the control panel. If you have any difficulty finding the perfect temperature, please contact Reception.

Airline Information

Flight departure monitors are displayed in the main lobby area. Please see “Phone Directory” for airline contact numbers or contact Reception for all other queries.

Airport Transfers (www.yellowbus.co.nz)

The Yellow Bus is a third party shuttle that services the needs of hotel guests in the Auckland Airport Precinct. It runs on a continuous circuit 24 hours a day between the hotel and the airport. Please visit to www.yellowbus.co.nz for up-to-date information or check with Reception for departure times. The Holiday Inn Auckland Airport logo will be visible on the side of the bus.

Ticket machines are located at Auckland Airport bus stops at the International & Domestic terminals and in the hotel’s lobby. The fare is NZ\$8.00 one way. Tickets must be purchased prior to boarding the bus, either online or at a machine. Children 12 and under are free.

For more information, please refer to our Transport Information Map.

Baggage Collection and Storage

Should you require assistance or storage for your luggage, please contact Reception.

Banking

The closest ATM is located at the Airport Oaks shopping centre. Please contact Reception for directions. Currency exchange can be performed at Reception, please enquire about our available exchange rates. For large values we recommend you use the Travelex exchange service at the airport or go into any major bank.



SERVICE AND FACILITIES

Bath Towels

For additional bath towels, please contact Reception.

Business Service

Business facilities are available through Reception. We can assist your business needs 24 hours a day, 7 days a week.

Car Park

Two self-service car parks are available for guest use. Please ensure you retain your room key to exit the car park after checkout.

Car Rental

All major rental car companies are located at the airport. Please contact Reception for contact details.

Check Out Time

Our check out time is 11:00am. If you wish to extend beyond this time, please contact Reception. Please note that late checkout is subject to availability and may incur an additional charge.

Chemist

A pharmacy is located at the Airport Oaks shopping centre, just a short walk down Kirkbride Road. Please contact Reception for directions. Open Monday – Saturday, 9:00am – 7:00pm

Courier and Postage Service

For any courier or postage requirements, please contact Reception. Alternatively the pharmacy at Airport Oaks and the NZ Post Shop, 22 Māngere Town Square, Māngere, offer most of New Zealand Post domestic and international services including Parcel Post and Tracking

Day Tours

For information, maps and suggestions please contact Reception.

Dry Cleaning and Laundry Service

The hotel has an external laundry and dry cleaning service collection daily. Laundry dockets and bags are located in your wardrobe. Please complete the Laundry Docket detailing your name and room number, place the laundry inside the bag provided with the completed docket.

See Laundry Docket for pricing. Contact Reception prior to 8.30am to arrange collection.



SERVICE AND FACILITIES

Guest Laundry

Self-service washing machines and dryers are located opposite room 1101 on the ground floor and opposite 2203 on the first floor. Washing machines - 2x NZ\$2 coins per cycle; dryers - 1x NZ\$2 + 1x NZ\$1 coins per cycle. Change can be obtained at Reception.

Gymnasium

Open 24 hours, the gym is located on the second floor. A range of cardio machines, weight machines and free weights are available. Towels and drinking water are provided. Please bring your own drink bottle. Please keep noise to a minimum due to nearby bedrooms

Hairdressing

For all beauty and hairdressing services please contact Reception.

Hairdryer

A 1400 watt hairdryer is located in your wardrobe drawer.

Housekeeping Service

For any extra requirements in your room such as blankets, pillows, amenities, etc please contact Reception.

Ice

Ice can be delivered to your room. Please contact Room Service.

Internet

Unlimited Wifi is available in the hotel. Please click here to signup for [IHG One Rewards free Wi-Fi](#)

Iron and Ironing Board

An iron and ironing board can be found in your wardrobe.

Maps

Location maps can be obtained from Reception.

Messages/Voicemail

The light on your telephone will indicate that there is a message waiting for you. Please Dial 21 to retrieve your messages.



SERVICE AND FACILITIES

Personal Care / Forget Something

We can provide you with a range of complimentary amenities if you have forgotten to pack any standard toiletry items such as shaving kit, sanitary item, dental kit and comb. Please contact Reception.

Maps

Location maps can be obtained from Reception.

Messages/Voicemail

The light on your telephone will indicate that there is a message waiting for you. Please Dial 21 to retrieve your messages.

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Pillows

Feeling tired? Because your comfort means so much to us, we are pleased to be able to offer you a choice of pillows. For additional soft or firm pillows, please contact Reception.

Pool

The hotel pool is located in the central courtyard. Please note the following safety guidelines:

- Children under the age of 16 years must be accompanied by an adult
- Glassware is not permitted within the fenced area
- Open during daylight hours

IHG One Rewards

IHG One Rewards is our guest loyalty program. Membership is free! Members can collect IHG One Rewards points or airline miles/points for qualifying room rates and qualifying spend! For further information contact Reception or visit www.ihg.com/onerewards

Room Service

A range of menu options are available. Please refer to the In-room Dining Menu on the television. Dial 4 to place your order.

Safes (In-Room)

In-room safes are provided with our compliments. Please contact Reception should you require assistance.



SERVICE AND FACILITIES

Taxi

Should you wish to book a taxi, please contact Reception. Please allow at least 15 minutes for the taxi to arrive (please allow 30 minutes during peak periods).

Television

Please refer to the “TV Guide” in this directory. Should you have any questions about the television, please contact Reception.

Transport

Public transport information can be obtained from Reception. Information relating to travel to and from Auckland Airport is provided on the next page.

Wake Up Calls

Wake up calls can be requested through Reception or programmed into your room phone.

To programme an automated Wake-up call on your phone:

- Pick up the handset
- Dial #31
- Enter the time required in 24-hour format, e.g. 2330 (11:30pm)
- Listen for the confirmation message
- Replace the handset

Please note: Each programmed wake up call is a single request. Please remember to re-set a call daily

To cancel an automated wake up call:

- Pick up the handset
- Dial #32
- Return the handset

Please contact Reception should you require assistance.

Wheelchair Service

Please contact Reception should you require the use of a wheelchair during your stay.



SERVICE AND FACILITIES

Shuttle Bus - The Yellow Bus

This is a shared service covering hotels in the Auckland Airport area. The Holiday Inn logo will be displayed on the side of The Yellow Bus. Yellow Bus ticket machines are located at the airport bus stops and in the hotel lobby. Tickets are NZ\$8 each way for adults, children 12 and under travel free.

Airport to Hotel from Domestic Terminal:

Bus Stop at Domestic Terminal: Bus Stop C – this is in between Doors 2 & 3.

Airport to Hotel from International Terminal:

The Yellow Bus will have a dedicated bus stop inside the Transport Hub – signage for “HOTEL BUS” at bus stop ‘D’, which is on the first/closest row to the terminal. Passengers should walk out of Door 4, across the pedestrian crossing and into the hub. Then walk along the first row, until they get to Bus Stop D at the end. Ticket machines will also be relocated by the bus stop (a little before the actual bus stop)

Hotel to Airport:

First pick up at Holiday Inn Auckland Airport is at 3:30am and last pick up at International Terminal is at 2:07am. Currently runs every 50 minutes. Please contact Reception for a timetable.

Additional information can be found at www.yellowbus.co.nz

Taxi:

To book a taxi, please see Reception to take advantage of our fixed pricing with preferred taxi operators. Fares to the city are approximately NZ\$45, depending on traffic conditions. Public Bus: Public Bus Routes ‘334’ and ‘328’ stop on Kirkbride Road, approximately a 4-minute walk from the hotel. Travel time to Auckland CBD is approximately 70 minutes. The Auckland Transport ‘Journey Planner’ can be used to plan your trip (<http://at.govt.nz/bus-train-ferry>). Please contact Reception for assistance with bus stop, timetable and ticket details.

Rental Cars

A range of rental car options are available, some within walking distance from the hotel. Please contact Reception for suggestions and assistance with bookings.

Parking

Complimentary parking is available at the hotel for the duration of your stay. Additional nights can be arranged with Reception at NZ\$5 per night.

Taxis

Taxis are available 24 hours a day and can be booked through Reception.



TRANSPORT MAP

MEETING FACILITIES

Holiday Inn Auckland Airport offers great meeting and outdoor spaces for groups of 4 to 500 people.

We guarantee a 2-hour response time on Request for Proposals and other meetings enquiries. You'll then be introduced to our conference team who are experts in planning and facilitating events and will be with you every step of the way.

We have flexible meeting spaces of varying sizes, which can be tailored to suit your unique requirements.

Our facility offers excellent natural light, easy-to-use AV facilities, including interactive projectors. You can relax knowing we'll monitor your event with you and will be available with whatever you need.

We offer unique breakout and dining spaces to network, share ideas, socialise and relax. Wherever you are in our hotel, unlimited Wi-Fi is your handy meeting companion.

There are numerous food and beverage options to delight each and every one of your delegates. We tailor make options for your specific tastes and budgets.

We offer IHG Meetings Rewards to thank you for choosing us. It's free to join and you can redeem points that never expire with us and our partners worldwide.

Holiday Inn is the brand event organisers trust. We understand that what we do reflects on you. Anyone can sell you conference facilities and meeting spaces. We reward you with successful experiences you'll want to repeat.

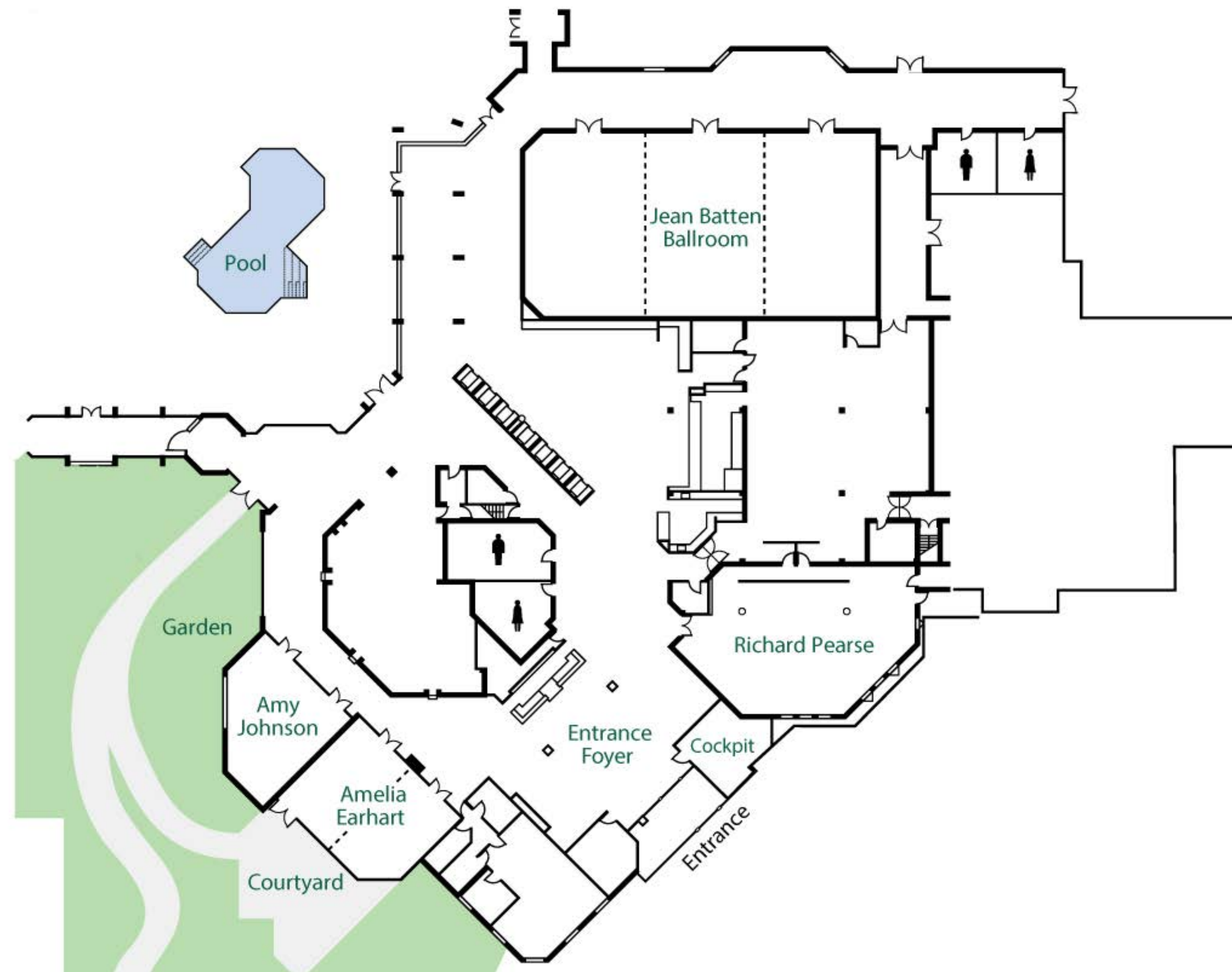




MEETING FACILITIES

Room Name	Area (m)	Height (m)	Theatre	Classroom	Cocktail	Banquet	Boardroom	U-Shape	Cabaret
Jean Batten One	126	5.1	130	80	130	100	35	42	88
Jean Batten Two	119	5.1	130	80	130	100	35	42	88
Jean Batten Three	119	5.1	130	80	130	100	35	42	88
Jean Batten One & Two	245	5.1	280	160	260	220	-	-	180
Jean Batten One & Three	245	5.1	280	160	260	220	-	-	180
Jean Batten Ballroom	364	5.1	400	240	400	300	-	-	300
Richard Pearse	180	3.5	100	60	110	100	40	40	80
Amelia Earhart One	46	3.5	30	12	-	30	18	14	16
Amelia Earhart Two	51	3.5	40	20	-	40	24	21	32
Amelia Earhart One & Two	97	3.5	80	35	70	70	32	35	54
Amy Johnson	81	3.5	50	25	50	40	18	22	32
Ambassador Room	39	2.4	25	12	-	16	14	14	16
Cockpit Boardroom	27	2.3	20	9	-	20	10	12	18

MEETING FACILITIES





TV GUIDE : CHANNELS

TVNZ 1	01	Hope Channel	24	NAT GEO	72
TVNZ 2	02	Shine TV	25	History	73
Three 3	03	Firstlight	26	BBC Earth	74
Bravo	04	Apna Television	27	Animal Planet	76
Whakaata Maori	05	ChineseTV	28	Sky News	85
TVNZ Duke	06	C33	29	CNN	87
Vibe	07	Sky Movies Premiere	30	BBC World News	89
Eden	08	Sky Movies Comedy	31	CNBC	91
Sky 5	09	Sky Movies Greats	33	Nickelodeon	101
Prime	10	Sky Movies Classics	34	Cartoon Network	102
BBC UKTV	11	Sky Movies Family	36	CBeebies	103
JONES!	12	Sky Sport 1	51	Nick Jr.	104
Comedy Central	13	Sky Sport 2	52	Radio NZ National	401
Rush	14	Sky Sport 3	53	Radio NZ Concert	402
Te Reo	15	Sky Sport 4	54	BaseFM	403
E!	16	Sky Sport 5	55	TVNZ 1 +1	501
Living	17	ESPN	60	TVNZ 2 +1	502
HGTV	19	ESPN 2	61	ThreePlus1	503
Al Jazeera	20	TAB Trackside 1	62	Bravo Plus 1	504
MTV Hits	22	TAB Trackside 2	63	TVNZ DUKE+1	506
MTV 80s	23	Discovery	70	Eden+1	508

EAT AND DRINK

Vapor Restaurant - Lobby Level

We believe that food is best enjoyed with family and friends. This is why we offer something for everyone and every occasion.

Vapor is a local favourite, offering a down to earth dining experience with a focus on great value. It's the perfect place for buffet meals.

Our locally inspired buffet menu offers a range of delicious options, from Kiwi classics to ethnic flavours.

Open daily from 6:00am - 10:00am and 5:30pm – 10:00pm

Breakfast 6:00am until 10:00am; Lunch – closed; Dinner 5:30pm until 10:00pm

Dial 5

Rumpus Bar - Lobby Level

Whether it's a quiet drink at the end of a busy day or a catch up with family and friends, the laidback warmth of Rumpus Bar will make you feel right at home.

If you're feeling hungry we have a great range of satisfying bar meals (11:00am – 9:00pm), featuring all the tasty classics.

Socialise with colleagues in our cosy bar area or take a well-earned break and kick back with a drink poolside in our beautiful, sub-tropical gardens.

Open daily from 11:00am until 11:00pm

Dial 6

In-Room Dining

Available 24 hours daily, please refer to your In-room Dining Menu to make your selection and contact Room Service to place your order.

Dial 4





OUT AND ABOUT

TRANSPORTATION INFORMATION

Please contact Reception for details on the best transport options for your needs.

PLACES OF INTEREST

Auckland Botanic Gardens (www.aucklandbotanicgardens.co.nz)

Located just 20 minutes from the hotel in Manurewa is the Auckland Botanic Gardens. Covering 64 hectares with over 10,000 plants, a stunning collection of native and exotic gardens that thrive in the Sub-tropical Auckland region.

The award winning gardens have something for everyone to enjoy, from the Gondwana Arboretum, the interactive Potters Children's Garden to the Threatened Native Plant Garden. A great way to get around and see everything is to take a ride on the Wiri Rambler which runs every Sunday and on public holidays (weather dependent) from 12 noon until 3pm (12.30pm until 3pm in Autumn and Winter).

Gardens open 8:00am to 8:00pm, 7 days a week Phone 09 267 1457

Auckland Zoo (www.aucklandzoo.co.nz)

Auckland Zoo is a 16.35 ha zoological garden in Auckland, New Zealand, situated next to Western Springs park not far from Auckland's central business district. It is run by the Auckland City Council with the Auckland Zoological Society as a supporting organisation. It is home to the largest collection of native and exotic animals in New Zealand. There is lots to see and do all year including events, animal encounters, behind the scene tours and more.

Open 9:30am – 4:30pm, 7 days a week Phone 09 360 3805



OUT AND ABOUT

Butterfly Creek (www.butterflycreek.co.nz)

Located just a five minute drive from the hotel, Butterfly Creek is home to Australasia's premier Tropical Butterfly House with over 700 free flying exotic butterflies, tropical fish, birds and lizards. Butterfly Creek offers a great family day out.

Other features include: a walk through exhibit with some of New Zealand's largest tropical fish aquaria together with lizards and insects, Buttermilk farm with all our favourite farmyard animals, the Red Admiral Express miniature train, Flutterbuys gifts and souvenirs, Curly's Playground and Papillion Bar and Café.

Open Wednesday-Saturday 9:30am – 4:00pm; Sunday 9:30am – 5:00pm.

Closed Monday and Tuesday. Phone 09 275 8880

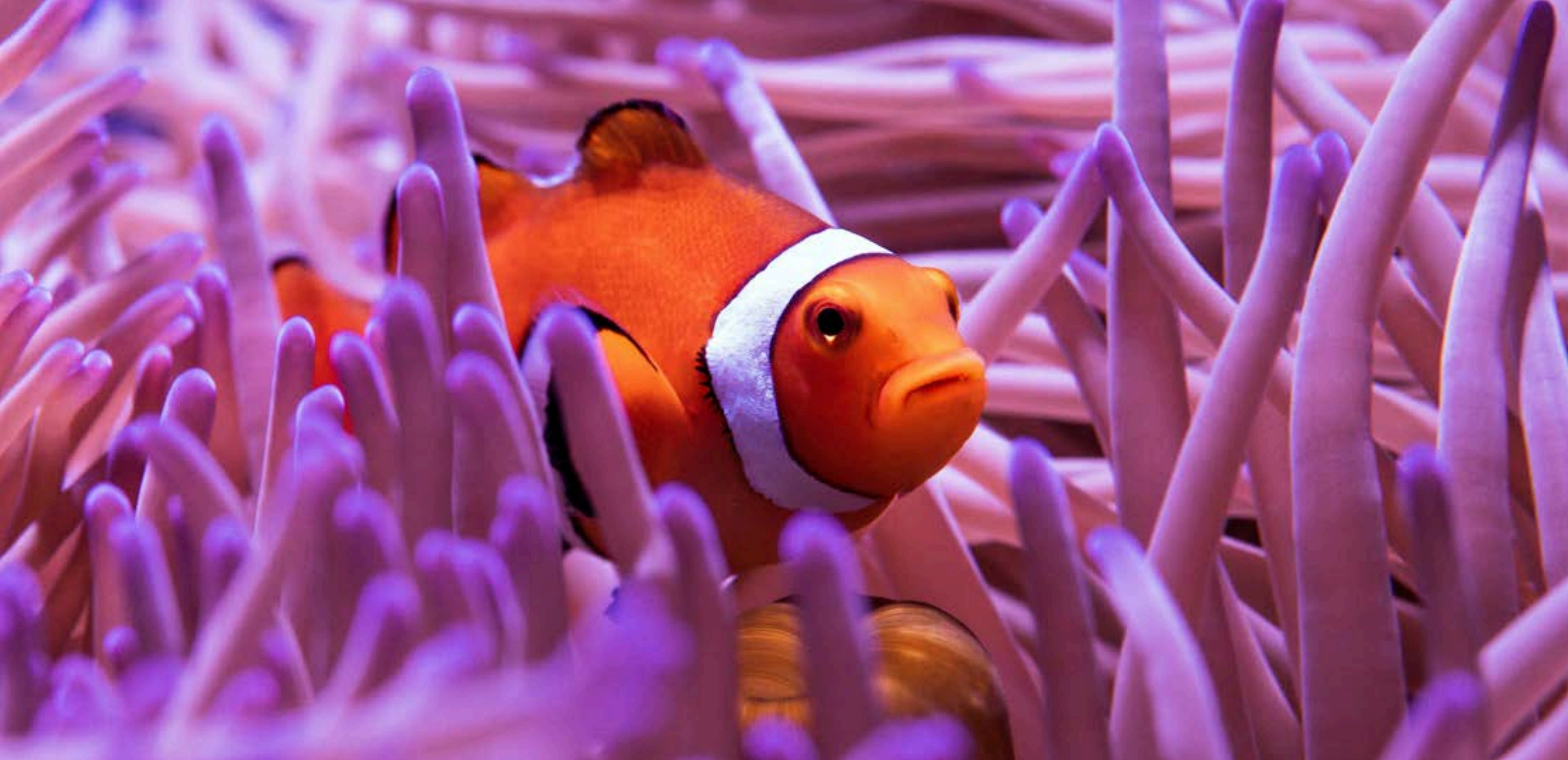
Mangere Mountain & Education Centre (www.mangeremountain.co.nz)

Located less than 5 minutes from the hotel, Mangere Mountain is a volcano, a hilltop park; situated on the shores of the Manukau Harbour. You can walk to the top for spectacular views and/or visit the education centre to learn the volcanic and human history of the mountain.

Open Monday - Friday 9am until 4pm. Free admission. Phone 09 634 7305

Eden Garden (www.edengarden.co.nz)

Eden Garden is located in Mt. Eden, Auckland and is set in 2 hectares of former quarry land. It was established in 1964 and is open to the public for an admission fee. Eden Garden was donated to the people of New Zealand in 1965 and is managed by The Eden Garden Society, Inc., a not-for-profit society.



OUT AND ABOUT

Take an hour or a day to explore the many plant collections which include Vireyas, hibiscus, magnolias, acres, plus native trees and bush. There's always something in bloom. Enjoy the spectacular tulips in spring, waterfalls, rock formations, resident native birds and fabulous city and harbour views.

Open 9:00am – 4:00pm, Tuesday - Sunday. Phone 09 638 8395

Mangere Mountain & Education Centre

(www.mangeremountain.co.nz)

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Phone 09 638 8395



OUT AND ABOUT

Rainbow's End Theme Park (www.rainbowsend.co.nz)

Rainbow's End is New Zealand's largest theme park. It is located in Manukau, just 20 minutes drive from the hotel. Rides include the Stratosfear, Fearfall, Corkscrew Coaster, Forest Log Flume, Mini Golf and more. Please check website for open days and hours, which can change without notice. Closed Christmas Day. Great South Road, Manukau. Phone 09 262 2030.

Rocket Ropes (www.rocketropes.co.nz)

Rocket Ropes is an adventure park offering a mix of exciting challenges. A variety of rope courses caters to a range of fitness levels and ages. For the adventurous, the park offers four levels of demanding high ropes activities. Designed specifically for children aged 2 – 6 years Rocket Ropes also offers the 'Rocketeer' low climbing course. They can scale the pirate ship, delve into the tunnels and bounce on the spring steps and more. Open daily. 12 Tom Pearce Drive, Auckland Airport. Phone 09 275 8880

Dress-Smart Outlet Shopping (www.auckland.dress-smart.co.nz)

With more than 100 separate retail stores under the one roof, it is the ultimate destination for serious bargain hunters – stock is up to 70% less than regular retail prices on a huge range of fashion brands. Outlets include cosmetic, body care and perfumes as well as food outlets. Open: Monday - Wednesday 10:00am-5:00pm; Thursday 10:00am-7:00pm; Friday 10:00am-5:00pm; Saturday - Sunday 9:00am-6:00pm 151 Arthur Street, Onehunga. Phone 09 622 2400



OUT AND ABOUT

Treasure Island Adventure Golf

(www.adventuregolf.co.nz/locations/treasure-island-auckland)

Located 5 minutes from the hotel, players have the opportunity to putt over pirate ships, past cascading waterfalls, through haunted treasure caves and past shark infested waters. Provides high fun, low risk, and minimum skill; adventure styled family entertainment and true great value in an environment that is safe, welcoming and accessible to all. Open daily. Tom Pearce Drive, Auckland Airport. Phone 09 275 7531.

Villa Maria Winery (www.villamariawines.com)

Villa Maria has been New Zealand's leading wine award winner, both nationally and internationally since the early 1980's. The architecturally award winning winery is conveniently located just minutes from the hotel. Its unique location inside the crater of a 20,000 year old volcano is a magnificent site, open to the public for wine tastings, sales and winery tours. Open Wednesday - Sunday. 118 Montgomerie Road, Mangere. Phone 09 255 0660

HEALTH AND SAFETY

Smoking Policy

We offer a smoke free environment. For the health and hygiene of future guests please do not smoke in your room. **Smoking in the room will result in a cleaning surcharge being added to your account.** You are welcome to smoke on your balcony or patio. We kindly ask that you close the ranch slider to prevent smoke from entering the room and respect guest's preferences in nearby rooms. There is a designated outdoor smoking area at the front of the hotel

Doctor

If you require the service of an on call doctor, please contact Reception. Charges will apply.

The nearest doctor's surgery is East Tamaki Healthcare in Mangere Town Centre. Open Monday – Sunday 8:00am – 8:00pm

The nearest Accident and Emergency Department is at Middlemore Hospital

Dentist

Airport Oaks Dentist is situated at the nearby Airport Oaks shopping area. www.airportoaksdental.co.nz

Open Monday, Thursday 9:00am – 7:00pm; Tuesday, Wednesday, Friday, Saturday 9:00am – 5:00pm

Do not hesitate to inform us of any special requirements you may have.

Pharmacy

A pharmacy is located at the Airport Oaks shopping centre, just a short walk down Kirkbride Road. Please contact Reception for a location map.

Open 8.30am – 7:00pm, Monday – Friday and 9:00am – 7:00pm on Saturday.

Closed Sunday



HEALTH AND SAFETY

Wheelchair Accessible Rooms

Holiday Inn Auckland Airport is proud of the quality of rooms available for guests who require wheelchair access. Please identify your needs so that our Duty Manager can allocate the appropriate resources for you in the case of an emergency.

Wheelchair Service

Please contact Reception should you require the use of a wheelchair during your stay.

Please log any disability you have with the Duty Manager so that we can assist you in the event of an evacuation.

Evacuation Alarm

When the alarm sounds you should immediately and calmly make your way to the closest fire exit (these are indicated on the floor plan on the back of your room door). The evacuation point is located at the front of the hotel by the flag poles in car park 1. Please follow any directions given to you by our staff for your safety and the safety of all our guests.

The following basic safety guidelines should be observed in case of fire:

- If heat is evident, press wet towels or anything else wet under the door
- Stay close to the floor if smoke is encountered
- Remain calm
- Take only your room key
- Do not re-enter the building until directed to do so by our staff

Thank you for your co-operation

Innkeepers Act 1962

Under the Act an Innkeeper may in certain circumstances be liable to make good any loss of or damage to a guest's property whether or not it was due to any fault of the hotel or its staff.

The liability however:-

- Extends only to guest who have engaged sleeping accommodation at the Inn
- Is limited to NZ\$300 in respect of any one article and NZ\$1,200 in aggregate unless the Innkeeper is at fault or unless you have lodged the article with the Innkeeper for safekeeping
- Does not cover motor vehicles, other vehicles or property in them, horses or other live animals





Holiday Inn[®]

AN IHG[®] HOTEL

AUCKLAND AIRPORT